

EXHIBIT A

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VIA FEDERAL EXPRESS

December 28, 2000

Do Kim
223 S.E. 113th Ave.
Portland, OR 97216

Re: U.S. Patent Application
Entitled: SYSTEM AND METHOD FOR REMOTE MAINTENANCE OF HANDHELD
COMPUTERS
Inventor(s): Brian R. Cox et al.
Your File Nos. NAI 00.120.01 Our File No. NETAP008

Dear Do:

Enclosed are several documents for the above-referenced patent application that need to be reviewed, signed, and returned to us. I have also sent a copy of these documents to Brian Cox and Brandt Haagensen for their review. Please review the patent application, and if you have no changes, sign, and date the Combined Declaration and Power of Attorney and Assignment, and return the completed documents to us. Please execute the Assignment before a notary.

1. Patent Specification and Claims as attached to the Combined Declaration and Power of Attorney

The Declaration formally "applies" for the patent and the Power of Attorney gives our firm power of attorney to prosecute the application in the Patent Office. Each of the inventors should read the specification and claims, review the drawings, and read the combined Declaration and Power of Attorney form prior to signing. If everything is correct in these papers and the inventors understand and agree with the statements in the form, each inventor should sign and date the Declaration where indicated. It is improper to alter or mark the specification and claims or the declaration once the signing commences. If there are any questions, please call me and we will work out a solution before signing of this document.

2. Assignment

The Assignment formally makes of record that McAfee.com owns this invention and that the inventors are transferring full ownership of the invention to McAfee.com. Please execute the assignment before a notary public. If the assignment is executed outside of the United States, it should be witnessed or signed before the equivalent of a notary public in that jurisdiction.

We would like to remind you of our duty to disclose the most pertinent prior art of which you are aware to the Patent Office. As you know, we have a duty to disclose to the Patent Office any patents, papers, and other public materials that you are aware that may be pertinent to the invention. If you know of any other references that should be cited, please let me know so that we can include them with an Information Disclosure Statement that will be filed with the Patent Office. Additionally, please remember that the duty to disclose pertinent prior art continues until the patent actually issues. Therefore, if you become aware of any references in the future, please let us know.

Once we receive the completed documents, we will file the patent application with the United States Patent and Trademark Office. If you have any questions, please do not hesitate to call me at (408) 399-5608.

Best Regards,



Cindy S. Kaplan

Enclosures